



CIH LEVEL 4 CERTIFICATE IN MANAGING HOUSING MAINTENANCE

Course Duration

The course is normally delivered with 2 or 3 classroom days per unit (6 units are required to gain the Certificate) over a 12 month period - this can be adjusted to suit the level and needs of the candidates and employers.

What is this programme designed to achieve?

Candidates will develop skills and knowledge that are applicable to the management of housing repairs and maintenance.

Aims & outcomes

- ➔ Provide housing staff working at or aspiring to a supervisory or management level with a qualification to suit their needs
- ➔ Develop skills and knowledge for the current challenges in housing and responsive repairs
- ➔ Prepare learners for further study in housing related qualifications at level 5 / under graduate level.

What will I study?

The course focuses on 6 units of study. All students complete the following unit:

- ➔ Professional Practice skills for housing

And 5 of the following optional units:

- ➔ Procurement and contract administration for responsive repairs
- ➔ Performance management for responsive repairs
- ➔ Data and performance management for planned maintenance
- ➔ Procurement and contract administration for planned maintenance programmes of work.
- ➔ Financial management for repairs and maintenance
- ➔ Housing Management Services.
- ➔ Managing people and change
- ➔ Health and safety for repairs and maintenance
- ➔ Legal framework for repairs and maintenance
- ➔ Sustainable repairs and maintenance
- ➔ Customer service in housing

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